



2022

COMMUNITY BENEFIT REPORT

Memorial Hospital of Sweetwater County

Expert Healthcare at Home

Every Patient, Every Time

As the fourth largest employer in Sweetwater County, it is the goal of our more than 500 highly skilled providers and staff to provide an exceptional experience for every patient, every time.

Whether you have an appointment at one of our many Specialty Clinics or are a patient in the hospital, know that we provide comprehensive care services for the whole family. Our team is experienced in treating patients of all ages. From primary care services to rehabilitation, your medical needs are covered at the Memorial Hospital of Sweetwater County and its Specialty Clinics.



Services

- Cardiac Rehabilitation
- Cardiopulmonary
- Diabetes Education
- Emergency Care
- ENT/Otolaryngology
- Family Medicine
- General Surgery
- Imaging and Radiology
- Intensive Care Unit
- Internal Medicine
- Kidney Dialysis
- Laboratory
- Medical and Surgical Unit
- Nephrology
- Neurology
- Nutrition Services
- Obstetrics
- Occupational Medicine
- Orthopedics
- Outpatient Medical Nutrition Therapy
- Pediatrics
- Pharmacy
- PICC Team- Vascular Access
- Primary Care
- Pulmonary Rehabilitation
- Rehabilitation Services
- Surgical Services
- Sweetwater Dialysis Center
- Sweetwater Regional Cancer Center
- Sweetwater Sleep Center
- Sweetwater Walk-in Clinic
- Urology

QUALITY HEALTHCARE RIGHT HERE AT HOME



Irene Richardson
Memorial Hospital of
Sweetwater County CEO

A MESSAGE FROM IRENE RICHARDSON

As your trusted local healthcare provider, we strive to provide exceptional healthcare experiences to every patient, every time. Over these past few years, our investment in patient-centered care has truly shown to make a difference to our patients during their healthcare journey. Whether seeking services at one of our 17 outpatient specialty clinics, our walk-in clinic, or in our hospital, our team is here to ensure you and your loved ones receive excellent service. With the help of our Foundation, we have invested in state-of-the-art equipment to improve the community's access to care and will soon be breaking ground on an \$8.7M laboratory renovation and expansion. As we move forward and continue to grow, we look forward to increasing our service lines and providing exceptional healthcare right here at home in Sweetwater County. We are grateful for the community's support, trust, and confidence in allowing us to take care of you, your family, and your friends.

State-of-the-Art Equipment

CANCER CARE

Our state-of-the-art cancer center offers a range of services and specialties including hematology and medical oncology, chemotherapy and infusion area, radiation oncology, radiology, and specialty laboratory services.



DIALYSIS CENTER

Our 8-station center provides hemodialysis and peritoneal dialysis 6 days a week. In addition, the unit also has an in-house dietitian and social worker to meet any and all needs of the patients from diet to coping with social changes.



3D DIGITAL MAMMOGRAPHY

Our 3D mammography unit delivers better comfort through its SmartCurve Breast Stabilization System. It has also been proven to detect 20%-65% more invasive breast cancers as compared to a 2D unit, an average increase of 41%.



ROBOTICS SURGERY

The newest addition to our services, our highly trained surgeons will now be able to perform complex surgeries with less invasiveness, resulting in a reduced recovery time, less pain, and a shorter hospital stay, post procedure.



Equipment purchased or financially supported by the Memorial Hospital Foundation.



Three-year accreditation from the Joint Commission

The Memorial Hospital of Sweetwater County has received national quality approval recognized as the "Gold Seal of Approval" in healthcare since 1979.



Three-year accreditation from the Joint Commission

The hospital's **Laboratory** has received national quality approval recognized as the "Gold Seal of Approval" in healthcare.



Five-year accreditation from the American Academy of Sleep Medicine

The hospital's **Sweetwater Sleep Center** received accreditation by providing the highest quality of care to patients with sleep disorders.



5-Star Rating from the CMS

The hospital's **Dialysis Center** has received a 5-star rating based on patient surveys and providing the highest quality care.



Named a Center of Excellence from the American College of Radiology

The Hospital's **Medical Imaging Department** was named as a Center of Excellence for Ultrasound, Mammography, and CT services.

BRIDGING



PLANETREE

Planetree Affiliate

The hospital's dedication to providing exceptional care is displayed through partnering with Planetree to focus on a person-centered care culture.



CANCER RESEARCH NETWORK

Clinical Trials approved for the Cancer Center.

The Sweetwater Regional Cancer Center has completed its first clinical trial SWOG audit, receiving the highest rating in each category, zero findings with no recommendations for improvement.

INVESTING INTO OUR COMMUNITY



UNCOMPENSATED CARE

Memorial Hospital of Sweetwater County treats all patients, regardless of their ability to pay. This commitment means the hospital has a significant amount of uncompensated care, or, care that is unpaid.

\$71,151,000

MEDICARE/MEDICAID WRITE-OFFS

The difference between the cost of service and the amount reimbursed by CMS.

\$11,521,113

BAD DEBT

The cost of services provided but not paid for.

\$2,706,727

MEDICAL ASSISTANCE

The cost of services provided that are not billed or paid due to the patient qualifying for financial assistance.

\$2,115,652

NAVIGATION ASSISTANCE

The cost of healthcare product (such as medication) acquired for patients that otherwise would have been an uncollected expense (bad debt).

Direct Investment in caring for the community **\$87,494,492**

ADDITIONAL COMMUNITY SUPPORT

Community Sponsorships

The hospital is a dedicated community partner and invests an average of \$82,000 a year in supporting various community events and activities.

Community Health Events

The hospital participated in over 40 community events to promote health, provide educational resources, and hosted 9 private health fairs in 2022.

Community Involvement

The hospital sponsors numerous sports and activities for its staff and their families to encourage and support healthy activities on a yearly basis.

WHAT THE COMMUNITY IS SAYING

"A Big BIG rave for the medical services provided in Rock Springs. I'm 75 and I'm dealing with some issues that a lot of guys in their 70s deal with. I'm at the end of nine weeks of treatment and I can honestly say I couldn't be more pleased with the care I've received. I wouldn't trade my Urologist, my Radiation Oncologist, their technicians, their nurses, or their receptionists for any of these individuals anywhere."



**Dr. Christiansen,
Urologist**



**Starla Leete,
Certified Midwife**

"I love Starla Leete. She manages a few things for me. She has helped me so much. I like her style. She isn't gonna sugar coat it, and she is gonna tell you what you need to hear and not what you want to hear. She is by far one of the most thorough people I have ever been to. She has always listened to my long-winded complaints. She helped me get my thyroid medication back and lose 90 pounds. My PCOS is dormant for the most part, and my A1C is normal. I feel human again thanks to her."

"Thank you, MHSC, for taking amazing care of me from checking in, until being transported out of state. Dr. Macneil went above and beyond to find a hospital that could take me immediately. Megan, Josh, and Willie kept my spirits up through the excruciating pain. I'll admit it, I'm usually the first one to complain about the hospital. They're not all bad, though. Most truly do care. They found the root of the problem and got me to a hospital that could perform both surgeries I need since I have a blockage that requires a specialist. Our medical staff are underappreciated most times, but I definitely appreciate them more than they will ever know!"



MHSC Staff Image



**Dr. Crofts,
General Surgeon**

"A rave to the following staff at Memorial Hospital of Sweetwater County in the outpatient surgery Department: Nurses Amanda, Liz, Julie, and Autumn; Dr. Jensen, Dr. Crofts; and any others I missed.

They were absolutely amazing. They put me at ease and did a great job."

WHAT THE COMMUNITY IS SAYING

"I can't recommend Dr. (Samer) Kattan more! He has always gone above and beyond for me. I have high anxiety about all kinds of stuff and he walks me through everything.

He is and will always be my go to."



**Dr. Kattan,
OB/GYN**



**Tammy Walker,
Pediatric NP**

"Pediatric Nurse Practitioner Tammy Walker is awesome. My kiddo has special needs. Tammy is so knowledgeable and kind, and works with him so well. She remembers him and what works well for him during appointments. She is super funny and listens well."

"We take our son to Dr. Lauridsen at the Family Medicine Clinic. He and his entire staff are seriously amazing and so good with our son.

We won't ever go anywhere else!"



**Dr. Lauridsen,
Family Medicine**



**Dr. Pedri,
Orthopedic Surgeon**

"Dr. Pedri was very kind and professional. He was conservative in his treatment, but very thorough.

I have another appointment with him next month for a new issue and am confident in the care I will receive!"

BY THE NUMBERS- ECONOMIC IMPACT

Memorial Hospital of Sweetwater County has continued to grow over the years and has become one of the region's largest employers, standing ready to provide care with doors open 24 hours a day, seven days a week, 365 days a year. Our impact in the community goes beyond the quality care we provide throughout the region. To see the direct impact the hospital has in the community, an economic impact study was completed in 2016.

500+ Jobs created for Sweetwater County



\$43M

Paid to employees through wages, salaries, and benefits



\$40M

Spent in the community by the hospital for medical supplies, water, electricity, and food

\$15M

Put into the local economy through goods and services purchased by employees.



\$15M

Spent by visitors to the hospital in the local community.



\$8M

Invested in construction and infrastructure improvement projects, utilizing local workers

\$95M

Local impact through organic growth and strategic investments made with the help of Shriners Hospitals for Children, Hunstman Cancer Institute, and the University of Utah Health System.



2022 SERVICE NUMBERS

1,939

Inpatient Discharges

429

Births

23.5K

Imaging Patients

16K

ER Visits

66.7K

Clinical Visits

1.9K

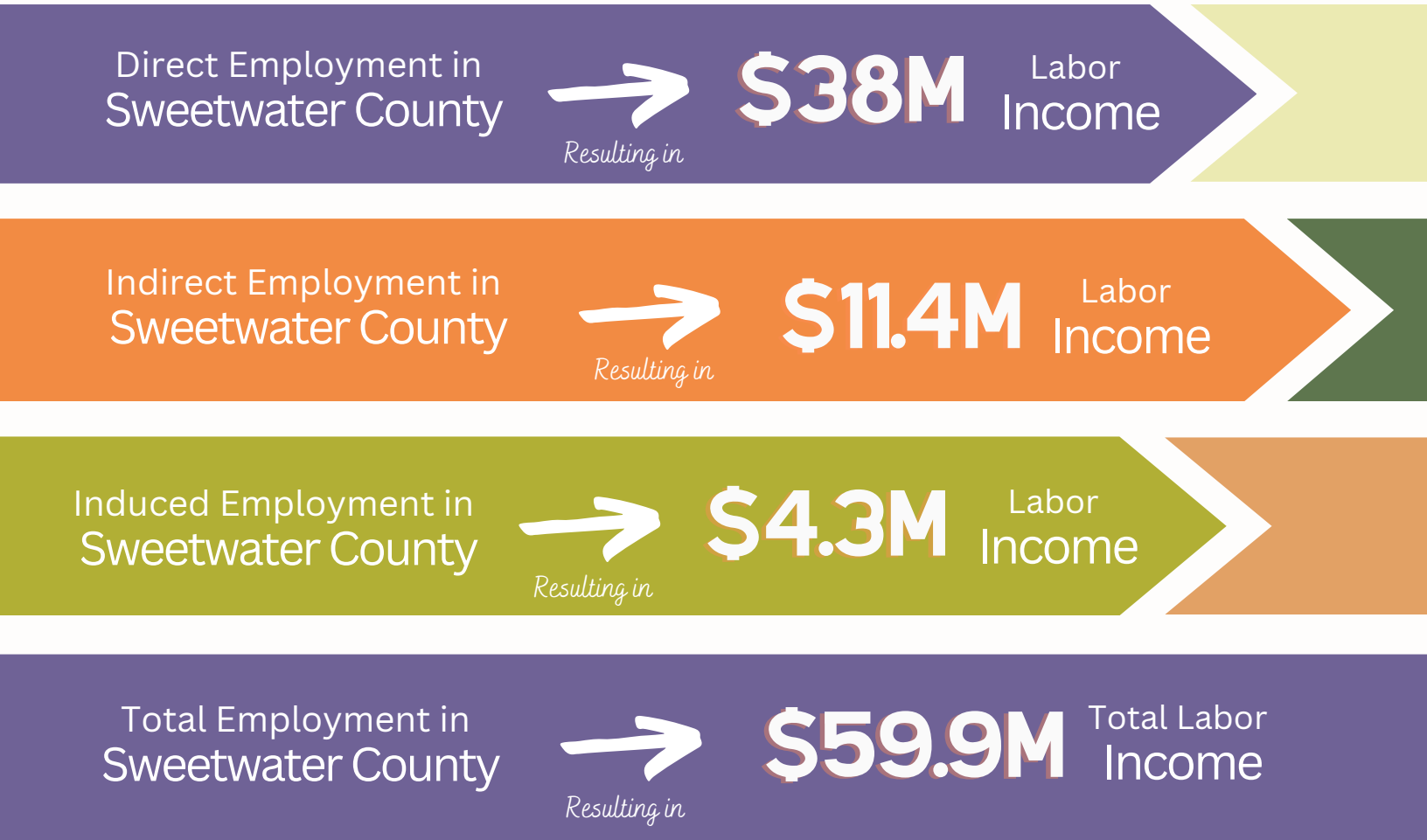
Surgeries

**\$216
MILLION**

Total Economic Impact

BY THE NUMBERS- ECONOMIC CONTRIBUTIONS

The Wyoming Hospital Association, in partnership with the University of Wyoming, conducted an economic analysis of Wyoming hospitals and nursing homes in Wyoming. Below is the reported direct impact of Memorial Hospital of Sweetwater County, released in May 2023.



TAX IMPLICATIONS

| | | | | |
|-------------------------------|------------------|-------------------------|--------------------------|------------------------------|
| DIRECT COUNTY TAX | \$51,253 | General Tax \$1,553 | Special Tax \$26,494 | Value- Added Tax \$26,494 |
| INDIRECT COUNTY TAX | \$395,076 | General Tax \$22,615 | Special Tax \$218,880 | Value-Added Tax \$153,581 |
| INDUCED COUNTY TAX | \$548,856 | General Tax \$32,264 | Special Tax \$306,667 | Value-Added Tax \$209,925 |
| TOTAL TAX IMPLICATIONS | \$995,185 | | | |

Contribution Analysis Report

of Wyoming's hospitals and nursing homes



There are 68 hospitals and nursing homes in Wyoming with a **total employee compensation of just over \$1 billion, annually.**

The direct value added to Wyoming's economy is approximately **\$2.56 billion, annually.**

Hospitals and nursing homes **support over 32,000 jobs.** This includes direct, indirect, and induced effects.

Hospitals and nursing homes create over **\$79 million in state tax revenue** and over **\$520 million in county, state, and federal taxes combined.**

Summary

The WHA, in partnership with the University of Wyoming conducted an economic analysis of Wyoming hospitals and nursing homes in Wyoming.

Sweetwater County Impact

There are a reported 1,463 healthcare workers in Sweetwater County that account for \$60,709,712 in labor income, with \$82,010,201 value added totaling a \$181,154,236 output.



Find the full report at www.wyohospitals.com

MEMORIAL HOSPITAL FOUNDATION

RECENT ACCOMPLISHMENTS



CASINO NIGHT
Raised

\$24,405

All proceeds raised went to funding the Patient Entertainment Project.



RED TIE GALA
Raised

\$202,318

All proceeds raised went to funding the implementation of the daVinci robot.



EMPLOYEE CONTRIBUTIONS
In 2022 Raised

\$30,919

Proceeds raised were designated to the Greatest Needs Fund, the Patient Financial Assistance Fund, the Fellow Employee Assistance Fund, and the Dialysis Fund.



HONOR A GUARDIAN ANGEL

Did someone leave a lasting impression during your experience?

Honor a staff member or volunteer as a **Guardian Angel** through a donation to the Foundation in honor of **your** Guardian Angel.

Your Guardian Angel will receive special recognition, a certificate, and a special pin to display on their employee badge.

Honor your Guardian Angel at MHSCFoundation.com/guardian-angel

Promoting exceptional healthcare experiences through financial support of the Memorial Hospital of Sweetwater County.

Since 2006, the Memorial Hospital Foundation's goal and mission is to support the ongoing healthcare advancements in Sweetwater County. In doing so, the Foundation works with the community and donors, like you, to raise funds to invest into state-of-the-art equipment and initiatives to increase and improve access to care.

\$5,986,999 DIRECTLY INVESTED

The Foundation has invested nearly \$6M in purchased equipment since 2016.

\$5,416,380 SLIB FUNDING- CARES ACT

The Foundation applied for and received 12 grants from the State Lands and Investment Board for COVID-19 related equipment purchases and projects.

\$5,429,712 SLIB FUNDING- ARPA

Through a combined partnership with the Sweetwater County Board of County Commissioners, the Foundation, and the hospital, the Foundation applied for and received two major capital construction project grants for the laboratory renovation and expansion, as well as the Medical Office Building renovation.

To learn more about the Foundation, to make a donation, or to get involved, visit MHSCFoundation.com or simply scan the QR code below.



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MEMORIAL HOSPITAL FOUNDATION



LABORATORY RENOVATION AND EXPANSION PROJECT BREAKING GROUND SPRING 2024

"We are so excited to be part of the upcoming laboratory renovation and expansion project. With this project, we'll be able to properly meet the needs of our community while ensuring that both our patients and staff always remain safe."

-Tiffany Marshall, Executive Director of the Memorial Hospital Foundation



PATIENT ENTERTAINMENT

Currently being implemented, patients can now access their own entertainment accounts while at the hospital.

\$25,000 project

3D DIGITAL MAMMOGRAPHY

Implemented in 2020, MHSC was the first to bring state-of-the-art 3D mammography to Sweetwater County.

\$396,000 project



DAVINCI ROBOT

Currently being implemented, MHSC is the only facility to have state-of-the-art robotics assisted surgery in Sweetwater County.

\$2.1M project;
\$583,000 committed to project



\$8.7M

Total Project Cost

\$4.35M

SLIB Funding Support

\$3M

County Support

\$1M

Foundation Support